Andrew Parker

Systems Administrator
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SUMMARY

Systems Administrator covering cloud and on premises infrastructure, network infrastructure, identity and access, endpoint management, security, and AI enablement. Builds least privilege, well-documented systems and leads vendors, contractors, and helpdesk staff.

SKILLS

Cloud & DevOps: Google Cloud (Compute Engine, Cloud Run, GKE, IAM, IAP, Secret Manager, Cloud Storage, Pub/Sub, Composer/Airflow), AWS, Azure, Snowflake
Engineering & AI Enablement: MLflow, GKE, developer access and tooling, AI governance, AI tool risk review
AI & Zero Trust Security: Shadow AI monitoring, Cloudflare & Zscaler ZTNA, ThreatLocker, CRWD Guardian
Security & Compliance: SOC 2 , Tenable Nessus, Phishing response, EDR, SIEM, IDS/IPS
Identity & Access: Google Workspace, GAM, SSO/SAML, domain-wide delegation, RBAC, least-privilege IAM
Microsoft: Microsoft 365, Entra ID, Intune, Active Directory, Group Policy, Windows Server
Endpoint & MDM: NinjaOne, Apple Business Manager (ADE), Jamf, CrowdStrike Falcon, Patching & Automation
Networking: Cisco switching & ISE, Aruba wireless, Meraki, Ruckus, pfSense, VLANs, STP, DHCP, DNS, structured cabling, NMS services
Systems & Scripting: Linux, Windows, Apple, VMware vSphere, Proxmox, Docker, Rubrik, PowerShell, Bash, Python

Experience

Systems Administrator | ProdataKey, Salt Lake City, UT

August 2025 - Present

- Rebuilt the company's environment from the ground up and run every layer, from cabling to cloud
- Own the IT roadmap and budget: scope and pitch every project, then design, build and support it end to end
- Maintain networks across multiple floors and locations; extended secure access to warehouse and overseas factory
- Run production workloads on Google Cloud: internal apps, data pipelines, ML tooling, AWS migrations
- Identity foundation: HR-driven user lifecycle, SSO, and role-based access across all systems
- Endpoint management for Mac, Windows and Linux fleet: zero-touch provisioning, patching and EDR
- SOC 2 security program: controls, audit evidence, vulnerability scanning, phishing response
- Lead vendors, contractors, and helpdesk; write proposals and communicate with executives

Tier 3 IT Support Specialist | Deer Valley Resort, Park City, UT

September 2024 - August 2025

- Maintain servers and network infrastructure: Windows Server DHCP, Dell iDRAC, HPE iLO, VMware vSphere, Cisco switches and ISE, SolarWinds, Meraki, Ruckus
- Provide Tier 3 troubleshooting and incident triage; manage Group Policy and CrowdStrike endpoint protection

IT Consultant | TechnoJargon LLC, Salt Lake City, UT

January 2022 - Present

CERTIFICATIONS

Salesforce Certified Platform Administrator | April 2026
CompTIA Security+ ce | February 2024

EDUCATION

University of Utah | B.S. Biology, Business Administration Minor | December 2023